

# KILTIMAGH PARK HOTEL

## GUEST INFORMATION



### SEE & DO

#### THINGS TO SEE AND DO WHEN VISITING KILTIMAGH

- Visit Kiltimagh Sculpture Park, including the Old Train Station, Kiltimagh Museum & an Outdoor Gym
- Take a trip down the old railway line with Velorail Kiltimagh – the first of its kind in all of Ireland!
- Go on one of Kiltimagh's mapped walks & take in the views!
- Visit Knock Marian Shrine (10km)
- Visit Foxford Woollen Mills (20km)
- Visit National Museum of Country Life at Turlough (20km)
- Walk around Westport House & Westport Town (46km)
- Climb Croagh Patrick outside Westport (55km)
- Visit Cong, home to Ashford Castle and where 'The Quiet Man' movie was filmed (45km)
- Take a walk on Enniscrone Beach in Co. Sligo (47km)
- Drive to Achill Island – it is truly breathtaking (85km)
- Challenge yourself to INSIDE Escape Rooms Castlebar (25km)

#### Activities for Children

- Rascals Indoor & Outdoor Adventure Playground (1km)
- Graune Pet Farm & Play Centre, Ballyhaunis.
- Claremorris Indoor Swimming Pool
- The Land of the Giants Trail at Clare Lake Park in Claremorris (You can feed the Ducks!)
- Mayo Movie World Cinema, Mayo Leisure Point Bowling Alley & Games Centre, Castlebar
- Pots of Fun – Indoor Soft Play Centre, Claremorris
- Westport House– Zip Lines, Swan Boats, Pirate Adventure Park
- Horse riding at Claremorris Equestrian Centre
- Upper Mace Equestrian Centre in Barnacarroil

### A-Z GUEST INFO

## A

#### Activities Available

Check out our list of things to do when visiting Kiltimagh. Our reception team will be delighted to advise further.

#### Airport

Ireland West Airport Knock is 20km away from our hotel & takes 20 minutes by car. If you would like us to organise an airport transfer, our reception team will be more than happy to help.

#### ATM

An atm is available in SuperValu on main street rear, First Choice Credit Union on main street, and K Brothers Petrol Station on the Knock Road. We can also offer cash-back up to €100 with a purchase at the bar.

#### Assistance at Night

We have staff available 24 hours. If you need assistance at any time, please dial 0 for reception.

## B

#### Bank

AIB Bank Swinford: 094 925 1134 (11 km).  
AIB Bank Claremorris: 094 937 1155 (17 km).  
AIB Bank Castlebar: 094 902 1433 (26 km).  
Bank of Ireland Swinford: 094 925 2100 (11 km).  
Bank of Ireland Claremorris: 0818 365 365 (17 km).  
Bank of Ireland Castlebar: 0818 365 365 (26 km).  
PTSB Bank Castlebar: 0818 502 424 (26 km).



**Bar**

Chapter Twenty Three provides both table & bar service, starting at 1pm daily. Relax with your favorite drink from our wide selection of signature cocktails, local & International beers & ciders, wine to complement every meal, premium spirits & whiskeys & non-alcoholic options, including soft drinks and mocktails. Our lobby area is also available for drinks service.

**Bedrooms**

The hotel boasts 46 beautifully assigned bedrooms & two luxurious suites. All bedrooms are en suite, with direct dial phone, Tea & Coffee making facilities, smart TV, a hairdryer, in room heat control, high-pressure shower, fan, ironing board & iron, luxury bedding.

**Beauty Salons**

Kiltimagh is home to several beauty salons. Please dial 0 & our reception team will be happy to recommend the best for you.

**Breakfast**

Full Irish & continental breakfast is served daily, from 7.30am–10am Monday–Friday & 8am–11am Saturday, Sunday, & Bank Holiday Weekends.

Breakfast Room Service is available until 9.30am daily, at a charge of €5pp, & should be ordered the night prior by filling in your breakfast room service sheet & handing to reception.

**Bus Stations**

Nearby bus routes makes Kiltimagh well-connected to several popular destinations, such as Galway, Sligo, Ballina, Westport & Achill Island. For timetables & more information, please visit [buseireann.ie](http://buseireann.ie) or contact Bus Éireann Ballina on 096 71800.

**Car Parking**

We offer complementary parking to all of our residents.

**Check Out Time**

Check-out is at 12:00 noon. Late check-out is available with certain packages—please check your confirmation email. To add a late check-out (subject to availability and an additional fee), contact reception by dialing '0'.

**Churches**

Church of the Holy Family, Kiltimagh (1.4 km)

Basilica of Our Lady, Knock Shrine (11 km)

Church of Ireland, Foxford (18 km)

Presbyterian Church, Ballina (35 km)

Mosque, Ballyhaunis (22 km)

**Comments & Feedback**

We appreciate your feedback! If you enjoyed your stay, please leave a review on [TripAdvisor](https://www.tripadvisor.com) by searching "[Kiltimagh Park Hotel](https://www.kiltimaghparkhotel.com)" or scanning the QR code. Thanks to reviews like yours, we received the 2024 Travellers' Choice Award, placing us in the top 10% of businesses on TripAdvisor!

**Tripadvisor  
Travellers'  
Choice Awards**



Additionally, a maintenance log sheet is in your desk. In the unlikely event you experience an issue, we ask that you complete the sheet & hand to reception. This helps us upgrade & enhance guest experience. For concerns requiring immediate attention, please dial 0, & a member of our management team will assist. Claire, our General Manager can also be contacted directly via email at [claire@parkhotelmayo.com](mailto:claire@parkhotelmayo.com).

**Conference Room**

Our conference rooms feature modern AV technology and customisable layouts, including classroom, boardroom, and banquet styles. Additional equipment and support are available on request. Advance booking is recommended—contact reception to reserve.

**Contact Reception**

- Dial 0 on room phone.
- Call [+353 \(0\)94 937 4922](tel:+3530949374922)
- Email [info@parkhotelmayo.com](mailto:info@parkhotelmayo.com)

**Cots**

Available on request. Please dial 0 for reception.

**Credit Cards Accepted**

Laser, Maestro, Visa, MasterCard.

**Doctor**

For medical assistance contact:

- Kiltimagh Medical Centre (Mon–Fri, 9am–5pm): [094 9381000](tel:0949381000)
- Westdoc (Out-of-hours GP service): [1850 365000](tel:1850365000)

**Dining Options**

Chapter Twenty Three Bar & Restaurant is located on the ground floor of the hotel, offering a warm and inviting atmosphere for all our guests. Open 7 days a week, we serve a variety of options, including Breakfast, Lunch, Evening Meals, Desserts, Drinks, and Kids' Menus.

- **Lunch:** Served Monday to Saturday from 1pm–4pm
- **Dinner:** Monday to Saturday from 4pm–9pm & Sunday from 1pm–9pm
- **Sunday Lunch:** Indulge in our delicious Sunday Specials, from 1pm–9pm, alongside our full à la carte dinner menu.

**Emergency Services**

For Ambulance/Fire/Police: Dial 999 or 112

**Hotel Evacuation Procedures**

Emergency exits, emergency numbers & evacuation plans can be found on the back of your room door.

**Events & Attractions**

See our recommended local activities or contact reception for information on seasonal events to make the most of your stay.

**Fan**

Each room is supplied with a fan, located in the wardrobe.

**Fire Safety**

For your safety, please review the fire exits & instructions on your room door. In an emergency, calmly proceed to the nearest exit & avoid the elevator. Note: Fire drills on Tuesdays at 12 noon.

**Fitness Center**

While we don't have an on-site gym, nearby fitness facilities include:

- Claremorris Leisure Centre – [094 937 1313](tel:0949371313) (17km)
- Castle Leisure Club – [094 902 6749](tel:0949026749) (25km)
- Leisure Complex at Lough Lannagh – [094 925 0149](tel:0949250149) (27km)





**Florists**

Fresh flowers can be arranged with advanced notice.

**Food Allergies & Dietary Requirements**

Full list of allergens available on every [menu](#). Please be mindful of this if you have food allergies and/or dietary requirements.

**Fridge**

While our rooms don't have fridges, we are happy to store any items, such as medicine or baby bottles, for you in our fridge.

**Gift Vouchers / Gift Cards**

Available for purchase at reception, these vouchers can be redeemed across all our services, from our luxurious four-star accommodation to exquisite dining at Chapter Twenty Three. [Give the gift of luxury & unforgettable experiences!](#)

**Golf**

For golf enthusiasts, here are some local courses for you:

- [Claremorris Golf Club](#) – 0949371527 (21 km)
- [Swinford Golf Club](#) – 0949251387 (10 km)
- [Castlebar Golf Club](#) – 0949021649 (26 km)

**Heating & Cooling**

Each room is equipped with HeatBoss technology, allowing for both heating and cooling adjustments to ensure your comfort. Our front desk can assist with any temperature adjustments—simply dial 0 for assistance.

**Hairdryer**

Your hairdryer can be found in the desk drawer.

**Hairdressers**

There are several hairdressers located in Kiltimagh. Please dial 0 & our reception team will be happy to recommend the best based on your needs.

**Hospitals**

[Mayo University Hospital](#), Castlebar – 0949021733 (27 km)

[Swinford District Hospital](#) – 0949251102 (12 km)

[Ballina District Hospital](#) – 09621166 (34 km)

For non-emergency cases you can seek advice from our local pharmacists. For contact details & opening hours please see 'Pharmacy'.

**Ice**

Ice is available to collect at the bar.

**Iron & Ironing Boards**

Please find your Iron & Ironing board located in your wardrobe.

**In-Room Dining**

In-room dining is available for breakfast, lunch, & dinner. Simply dial 0 or use the in-room dining service to place your order.

**Key Cards**

Keep your key card away from mobile phones & credit cards to ensure it remains active. It will expire at noon on day of departure, unless you are entitled to a late check-out. Please return to reception when departing.

**Kiltimagh Tourist Information**

For local attractions, maps, and visitor guides, you can visit the [Kiltimagh Tourist Information](#) Centre, located on Main Street.

**Knock Shrine & Museum**

Just 10km away, [Knock Marian Shrine](#) holds Daily Masses year-round. Pilgrimage Season runs from April–October, including the National Novena which runs from August 14th–22nd.

Visit Knock Museum to learn about the Apparition of 1879, attend Counselling Services in the grounds or drop the kids off to the HUB Youth Centre, for children over 5, or to a summer camp, for young people up to 16 years. For more information, visit [www.knockshrine.ie](http://www.knockshrine.ie), email [youthministry@knockshrine.ie](mailto:youthministry@knockshrine.ie) or phone [0949375321](tel:0949375321) / [0949388100](tel:0949388100).

**Laundry Service**

Coillte Clean is conveniently located on Main Street, Kiltimagh. For further information, please contact directly – [094 938 1023](tel:0949381023).

**Location**

To Sligo: 70 km, approx. 1 hour drive

To Galway: 80 km, approx. 1 hour 15-minute drive

To Dublin: 219 km, approx. 3-hour drive

**Lost & Found**

Items are stored in our housekeeping department for 3 months. If you've misplaced something, please reach out to reception.

**Lounge Area**

Multiple lounge areas, including a library of books, are designed for you to relax & unwind with a coffee before heading out.

**Luggage Storage**

Luggage can be stored before check-in or after check-out, please ask reception who will happily assist.

**Mass Times:**

[Kiltimagh \(Church of the Holy Family RC\)](#)

- Saturday evening: 7:30 pm
- Sunday morning: 10:30 am

[Knock Shrine \(Pilgrimage Season April–October\)](#)

- Saturday evening & Holy Days: 7:30pm (Parish Church)
- Sundays: 8am & 9am (Parish Church), 10.30am, noon, 3pm (Basilica), 7.30pm (Parish Church)
- Weekdays: 9am (Parish Church), 11am (Blessed Sacrament Chapel), noon (Parish Church), 3pm (Basilica), 7:30pm (Parish Church) Note: The 11:00 am weekday Mass is available only during November.
- For winter Mass times, visit [knockshrine.ie](http://knockshrine.ie) or call 0949388100.

[National Novena to Our Lady of Knock](#)

August 14th–22nd, Ceremonies at 3pm & 8pm, Seminars daily at noon.

**Meeting / Conference Facilities**

Business travelers – we offer [meeting & conference](#) spaces that adapt to suit your needs, from boardroom to theatre-style. Please contact reception for availability & booking.

**Menus**

View [Chapter Twenty Three menus](#) at [www.parkhotelm Mayo.com](http://www.parkhotelm Mayo.com)

**Mobility Assistance**

We offer accessible rooms for guests with mobility needs. If you require specific arrangements or additional assistance, please inform our reception team at the earliest convenience.

**Nightlife**

Enjoy a relaxed evening at our Chapter Twenty Three bar & restaurant or explore nearby pubs for live music and a welcoming Irish atmosphere.



**Noise Policy**

For the comfort of all guests, we kindly ask that noise levels are kept to a minimum, especially from 10pm-8am.

**Nature Walks**

Explore Wetlands Park, located on the grounds, or visit nearby trails & mapped loop walks, escaping into nature.

**Original Irish Hotels**

**Original  
Irish  
Hotels**

We are a proud member of Original Irish Hotels; a collection of 60 independently owned Irish hotels, each offering exceptional hospitality, top-quality food, & unique Irish experiences. A brochure is available in your room drawer & a more detailed booklet can be picked up at reception. Book a night at another Original Irish Hotel at reception / [www.originalirishhotels.com](http://www.originalirishhotels.com).

**Photocopying Service**

Photocopying & printing available at reception.

**Pharmacy**

Two pharmacies conveniently located on Kiltimagh Main Street:

**Byrne's Totalhealth Pharmacy**

- Mon-Fri: 9am-6pm, Sat: 9.30am-5pm, Sunday: Closed
- Tel: (094) 938 1292

**Heneghan's Pharmacy**

- Mon-Fri: 9am-6pm, Sat: 10am-5pm, Sunday: Closed
- Tel: (094) 938 2133

**Refreshments**

Each room is equipped with tea & coffee-making facilities. Fresh filtered water is available at the bar, & snacks & drinks can be purchased from the vending machine.

**Restaurant**

Chapter Twenty Three offers a modern dining experience with a focus on seasonal, locally sourced Irish ingredients. The open-plan Bar & Restaurant creates a warm, informal atmosphere, perfect for casual lunches, special dinners, or gatherings. Advanced booking is advised.

**Room Service**

Room service is available from 9.30am-9.00pm. A room service menu is in your desk drawer. Room service is charged at €5pp. When you would like your tray to be collected, please dial 0.

**Safe Deposit Boxes**

We do not provide safes in our bedrooms but we can store valuable items for you, please contact reception.

**Smoking Areas**

Smoking is strictly prohibited within the hotel premises. Guests found smoking indoors will incur a penalty fee. Sheltered smoking areas are available. We appreciate your cooperation in maintaining a smoke-free environment.

**Taxi**

Please contact our trusted taxi service providers directly:

- Seamus Finn Taxi Service (086 236 6850)
- Karls Cabs (085 175 6540)

**Television**

All rooms have a TV with all channels including Sky News. Chapter Twenty Three has Sky Sports available at the bar.

**Telephone**

Outside line – dial 9 followed by the phone number

Reception – dial 0

To ring another bedroom simply dial the room number.

**Tourist Information**

For tourism details, feel free to ask reception or our team for recommendations on local attractions, tours, and events.

**Toiletries**

Each bathroom is supplied with Shampoo, Conditioner, Hand & Body Wash. Our vending machine, located on ground floor by the stairs, has toiletry kits available to purchase.

**Towels**

To support sustainability, towels are only replaced when they are left in the bath. If you wish to reuse your towels, simply hang them up. Thank you for helping to reduce water & energy waste.

**Train Stations**

The nearest train stations are Ballyhaunis 0949630009 (22 km) & Claremorris 0949371011 (17 km) . Both offer connections to major routes, including the Westport-Dublin service.

**Vending Machine**

A vending machine with snacks, drinks, oral care & shaving kits is located on ground floor by the stair case.

**Walking Guide**

Kiltimagh has mapped looped walks ranging from 4km to 10km. Visit [www.kiltimagh.ie/walking](http://www.kiltimagh.ie/walking) to learn more.

**Water**

Complimentary fresh filtered water is available from our bar throughout your stay. Using refillable glass bottles reduces single use packaging, water waste, & road miles.

**Website** Visit our site to learn more:

Search [www.parkhotelm Mayo.com](http://www.parkhotelm Mayo.com)

or scan the QR Code.

**Wetlands Park**

The Wetlands Park on our grounds offers a peaceful retreat with wildflowers, native trees, & a wildlife pond. Enjoy a short walk or take time to explore & unwind in this tranquil space.

**Wi-Fi**

Complimentary high-speed Wi-Fi is available throughout the hotel. Select "Virgin Wi-Fi" in your settings, enter your name & email address on the log-in page, & press 'Go'.

**Wake Up Calls**

Please contact reception to organise a wake up call.

**Zero-Waste Initiatives**

We prioritise sustainability with initiatives such as refillable glass bottles, energy-efficient heating, & bamboo key cards. Please join us in making eco-conscious choices during your stay.

